



**Head Office:** Unit 5, Southview Park  
Marsack Street, Caversham  
Reading, RG4 5AF

Tel: 0118 946 1900  
Fax: 0118 946 1862

**Service:** 08458 625 526

**Installations:** Ireland Industrial Estate  
Adelphi Way  
Staveley  
Chesterfield, S43 3LS

Tel: 01246 472 028

**VERY URGENT PLEASE REGISTER YOUR SYSTEM OR LOSE YOUR WARRANTY**

Thank you for selecting VWS for supplying your onboard weighing / overload protection system.

Please can you fill in your warranty card and send it back to VWS via email. If this is not possible you can contact Sally Knight or Tina Swainson on 0118 946 1900 who will be able to take your details over the phone – but you must complete this task. Without this we do not know who you are or how long your weighing kit has been in use. If you do not register you will only get very minimal telephone and technical support. Please fill in and activate your warranty now.

When you are registered you will be issued with a technical support line and access to the service centre. You will then have 12 months free telephone and technical support. So, take five minutes and register!!!

**After the 12 months period you will then need to get your equipment calibrated and checked, we then offer you a service support package, you can book this through VWS. PLEASE CONTACT US FOR OUR SERVICE SUPPORT OPTIONS.**

**PLEASE HELP US TO HELP YOU REGISTER YOUR TRUCK AND GET 12 MONTHS SUPPORT WHICH YOU HAVE ALREADY PAID FOR!! PLEASE DO IT NOW!!**



### WARRANTY CARD

To activate your 12 month warranty, please complete and email this card to [warranty@vwsLtd.co.uk](mailto:warranty@vwsLtd.co.uk) within 14 days of commissioning the vehicle.

#### Vehicle Owner Details

COMPANY NAME:

CONTACT NAME:

ADDRESS:

EMAIL:

TELEPHONE:

#### Vehicle Details

VEHICLE REGISTRATION:

CHASSIS NO:

CHASSIS TYPE/MODEL:

BODY TYPE:

BODY BUILDER:

INSTALLATION DATE:

INDICATOR SERIAL NO:  
(If known)

SYSTEM TYPE:  VOPS2  LW3  LW4  LW6  
 LW8  AIR SYSTEM  ENVIROWEIGH

OTHER:

For service issues, please contact [servicedesk@vwsLtd.co.uk](mailto:servicedesk@vwsLtd.co.uk)





**Vehicle Weighing Solutions Ltd**

Unit 5, Southview Park  
Marsack Street  
Caversham  
Reading, RG4 5AF

Thank you  
for purchasing from VWS.



**Tel: 08458 625 526**

**Fax: 0118 946 1862**

**[www.vwsltd.co.uk](http://www.vwsltd.co.uk)**

## AND HOW DID WE WEIGH UP?

Vehicle Weighing Solutions are committed to offering the best service and value for money possible. Please take a moment to complete this short questionnaire to help us improve and as a thank you, you will be entered into our monthly prize draw with a **first prize of a bottle of Champagne!**

Tell us what you think about us by rating us from 1 – 5 (1 = poor & 5 = excellent) Please circle as appropriate:

Experience	1	2	3	4	5	Service	1	2	3	4	5
Training	1	2	3	4	5	Quality Of Equipment	1	2	3	4	5
Documents/ Instructions	1	2	3	4	5	Customer Support	1	2	3	4	5
Sales Team	1	2	3	4	5	Delivered Time	1	2	3	4	5
Follow Up	1	2	3	4	5	Our Website	1	2	3	4	5
Would You Recommend VWS	1	2	3	4	5	Useful	1	2	3	4	5

If you have any additional comments that will help VWS improve their service, please feel free to comment in the below section.

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Position: \_\_\_\_\_

Date: \_\_\_\_\_

**We would like to take this opportunity to thank you for choosing Vehicle Weighing Solutions Ltd.**

**Please fax this form back to 0118 946 1862 or via email to [warranty@vwsltd.co.uk](mailto:warranty@vwsltd.co.uk)**